

KPI Report

Date	Dedicated Interface (COMSUITE API)														User Interface (GCMS Plus)							
	Uptime	Downtime	PISP Response				Average	AISP Response				FCS	Error Rate	Uptime	Downtime	Payment initiation Response		Account inquiry Response		Average		
			Post payment		Get payment status			Reachable Accounts	Balances	Transactions	Average					Single payment	Bulk payment	Balances	Transactions			
			Single payment	Bulk payment	Single payment	Bulk payment																
Calendar date based on JST	Shown in %; 1 - Downtime	Shown in %; Get downtime of API gateway from system monitoring log *Planned downtime (regular weekly maintenance window) is included.	Shown in milliseconds; Calculate API response time by getting following information from system log; [Start] Receive POST request [End] Send response back	Same with left	Same with left	Same with left	Shown in milliseconds; Calculate the average response time for row F, G, H, I.	Same with left	Same with left	Same with left	Shown in milliseconds; Calculate the average response time for row K, L, M.	Shown in milliseconds; Calculate API response time by getting following information from system log; [Start] Receive POST request [End] Send true/false response back	Shown in %; Calculate error rate by getting number of http response and http code from API gateway log; Number of 408, 503, 500 responses / Number of total calls	Shown in %; 1 - Downtime	Get downtime of GCMS Plus from system monitoring log *Planned downtime (regular weekly maintenance window) is included.	Shown in milliseconds; Sum of below two figures obtained from system logs; - Procesing time of GCMS Plus - Internal network time	Same with left	Same with left	Same with left	Shown in milliseconds; Calculate the average response time for row S, T, U, V.		
01 Apr 2026	Wed	100.00%	100.00%	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	935	199	46	70	312		
02 Apr 2026	Thu	100.00%	100.00%	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	968	201	48	66	321		
03 Apr 2026	Fri	100.00%	100.00%	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	948	201	49	65	316		
04 Apr 2026	Sat	100.00%	100.00%	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	1005	274	60	83	356		
05 Apr 2026	Sun	14.62%	85.38%	-	-	-	-	-	-	-	-	-	0%	14.59%	85.41%	-	211	51	74	112		
06 Apr 2026	Mon	91.61%	8.39%	-	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	967	200	43	59	317		
07 Apr 2026	Tue	100.00%	100.00%	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	944	195	47	60	312		
08 Apr 2026	Wed	100.00%	100.00%	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	948	194	45	61	312		
09 Apr 2026	Thu	100.00%	100.00%	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	976	189	45	63	318		
10 Apr 2026	Fri	100.00%	100.00%	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	906	199	44	64	303		
11 Apr 2026	Sat	100.00%	100.00%	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	1020	231	63	86	350		
12 Apr 2026	Sun	14.62%	85.38%	-	-	-	-	-	-	-	-	-	0%	0.00%	100.00%	-	-	-	678	678		
13 Apr 2026	Mon	91.61%	8.39%	-	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	946	206	44	60	314		
14 Apr 2026	Tue	100.00%	100.00%	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	955	196	46	59	314		
15 Apr 2026	Wed	100.00%	100.00%	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	933	208	53	63	314		
16 Apr 2026	Thu	100.00%	100.00%	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	973	203	45	63	321		
17 Apr 2026	Fri	100.00%	100.00%	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	1005	201	46	64	329		
18 Apr 2026	Sat	100.00%	100.00%	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	931	225	60	88	326		
19 Apr 2026	Sun	14.62%	85.38%	-	-	-	-	-	-	-	-	-	0%	14.59%	85.41%	1102	-	52	94	416		
20 Apr 2026	Mon	91.61%	8.39%	-	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	978	199	43	58	320		
21 Apr 2026	Tue	100.00%	100.00%	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	935	195	45	63	310		
22 Apr 2026	Wed	100.00%	100.00%	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	991	195	45	63	323		
23 Apr 2026	Thu	100.00%	100.00%	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	970	194	50	62	319		
24 Apr 2026	Fri	100.00%	100.00%	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	939	190	46	64	310		
25 Apr 2026	Sat	100.00%	100.00%	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	901	211	55	79	312		
26 Apr 2026	Sun	14.62%	85.38%	-	-	-	-	-	-	-	-	-	0%	14.58%	85.42%	-	429	49	69	182		
27 Apr 2026	Mon	91.61%	8.39%	-	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	935	189	50	62	309		
28 Apr 2026	Tue	100.00%	100.00%	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	929	198	45	68	310		
29 Apr 2026	Wed	100.00%	100.00%	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	977	196	44	66	321		
30 Apr 2026	Thu	100.00%	100.00%	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	896	213	44	67	305		
01 May 2026	Fri	100.00%	100.00%	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	887	219	52	73	308		
02 May 2026	Sat	100.00%	100.00%	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	901	239	60	89	322		
03 May 2026	Sun	14.62%	85.38%	-	-	-	-	-	-	-	-	-	0%	14.58%	85.42%	-	232	59	90	127		
04 May 2026	Mon	91.61%	8.39%	-	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	990	200	43	62	324		
05 May 2026	Tue	100.00%	100.00%	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	946	200	45	63	314		
06 May 2026	Wed	100.00%	100.00%	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	949	199	46	61	314		
07 May 2026	Thu	100.00%	100.00%	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	991	200	48	61	325		
08 May 2026	Fri	100.00%	100.00%	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	961	198	46	62	316		
09 May 2026	Sat	100.00%	100.00%	-	-	-	-	-	-	-	-	-	0%	91.67%	8.33%	1085	233	60	79	364		
10 May 2026	Sun	14.62%	85.38%	-	-	-	-	-	-	-	-	-	0%	0.00%	100.00%	-	-	-	-	-		
11 May 2026	Mon	91.61%	8.39%	-	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	923	220	44	58	311		
12 May 2026	Tue	100.00%	100.00%	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	966	194	45	61	317		
13 May 2026	Wed	100.00%	100.00%	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	936	192	44	62	309		
14 May 2026	Thu	100.00%	100.00%	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	951	196	46	62	314		
15 May 2026	Fri	100.00%	100.00%	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	967	212	45	62	321		
16 May 2026	Sat	100.00%	100.00%	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	937	214	61	83	324		
17 May 2026	Sun	14.62%	85.38%	-	-	-	-	-	-	-	-	-	0%	14.59%	85.41%	1169	217	50	94	383		
18 May 2026	Mon	91.61%	8.39%	-	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	963	192	44	59	314		
19 May 2026	Tue	100.00%	100.00%	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	936	192	45	62	309		
20 May 2026	Wed	100.00%	100.00%	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	954	201	44	64	316		
21 May 2026	Thu	100.00%	100.00%	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	955	197	44	63	315		
22 May 2026	Fri	100.00%	100.00%	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	936	198	44	64	311		
23 May 2026	Sat	100.00%	100.00%	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	866	207	55	80	302		
24 May 2026	Sun	14.62%	85.38%	-	-	-	-	-	-	-	-	-	0%	14.59%	85.41%	1081	207	51	89	357		
25 May 2026	Mon	91.61%	8.39%	-	-	-	-	-	-	-	-	-	0%	91.66%	8.34%	960	205	42	62	317		
26 May 2026	Tue	100.00%	100.00%	-	-	-	-	-	-	-	-	-	0%	100.00%	0.00%	942	190	44	62	310		
27 May 2026	Wed	100.0																				

